

Introduction to the Microsoft Business Process Catalog in Mavim

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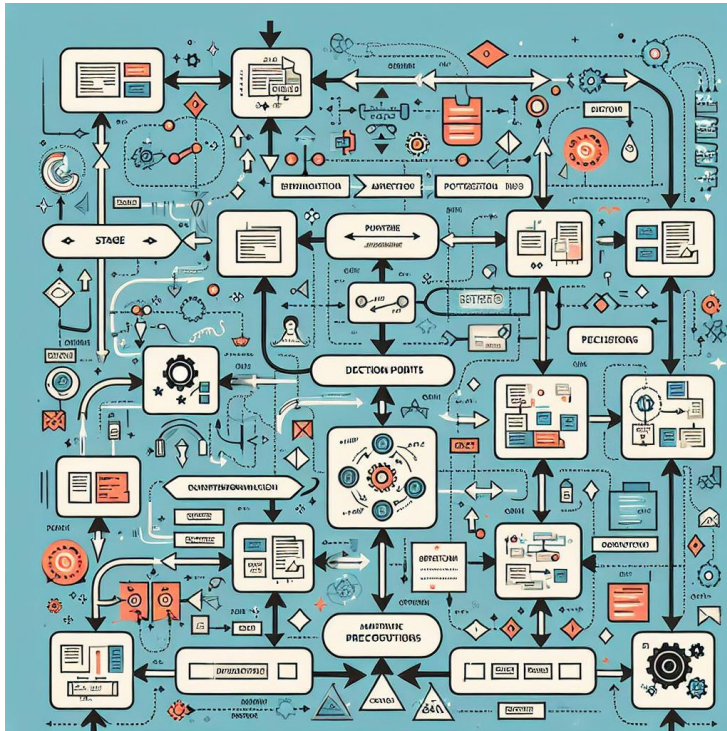
Agenda

1. What the Microsoft Business Process Catalog is and why it exists
2. How business processes are structured and organized across levels
3. How the catalog is represented in Mavim using four complementary “trees”
4. How to navigate and use the catalog in Mavim through a live demo

What the Microsoft Business Process Catalog is and why it exists



Three reasons why business process-focused approach is so critical in the “Age of AI”



You cannot automate a process you don't understand



You won't benefit from automating a poorly designed process



Automation should enhance, not replace, human decision-making

Business Process Catalog – what it is and why it matters

What is the Business Process Catalog?

- A **structured, catalog of end-to-end business processes** designed for Dynamics 365 implementations
- Breaks processes down from **business outcomes to scenarios and steps**
- Provides a **common language** between business and technical teams

Why It's Important for Partners and Customers

- Accelerates delivery by grounding implementations in proven, standardized processes
- Strengthens alignment with Success by Design
- Improves scope clarity, governance, and traceability
- Shifts delivery from task-based execution to process-driven outcomes

Business Process Excellence

Engineering initiative to improve customer outcomes by advancing business **process maturity and governance**.

Partners and customers have access to the published catalog and Azure DevOps template of **15** industry standard end-to-end business processes broken down into **92** areas.



673

Unique business processes



3400+

Microsoft specific scenarios



700+

Process flow diagrams



530+

Process-focused Learn articles



7000+

Configuration deliverables



12

Process-focused TechTalks

Automation starts with understanding



- Microsoft's tool of choice to create and publish its own D365 Business Process flows
- Extensible for partners, ISVs/SDCs, and customers to produce their own Business Process flows
- Microsoft recognition for ISVs/SDCs that publish their own Business Process flows in the Catalog

Key Resources

[Download the Business Process Catalog](#)

[Download business process flows](#)

[Import the Catalog into Azure DevOps](#)

[Learn about processes](#)

[Watch business process TechTalks](#)

Contribute

[Request changes to the catalog](#)

[Download templates](#)

[Submit articles](#)

bizprocessguides@microsoft.com

Key Features of the Mavim Platform.

MAVIM INTELLIGENT TRANSFORMATION PLATFORM



Single source of truth



Build on familiar Office tools



Comes with the BPC



Easy deployment



Open platform



Optimized for different audiences



Process mining

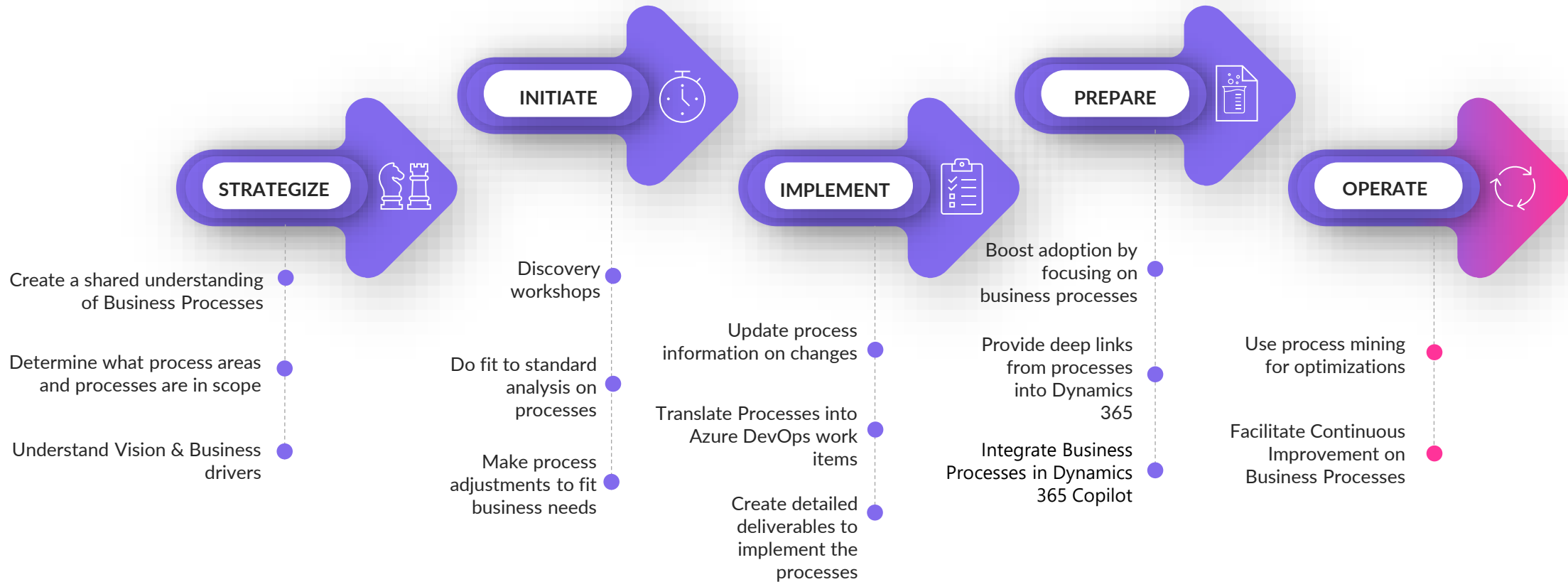


AI

“Microsoft’s tool of choice for building and maintaining the Business Process Catalog”

Using Mavim in the Different Stages.

Of Success by Design



Helping Dynamics and AI Customers with Microsoft and Mavim

We help make sure Customers are anchored in real, executable business processes and relationships, so adoption and AI usage is governed and adaptable.

Phase 1

Pre-Sales

Stronger pre-sales alignment between business and IT

Makes business processes explicit and visible early

Connects process → Dynamics capability → AI use case

Phase 2

Post-Sales

Faster Time to Value, Reduce Costs and Variability

Acts as the process backbone for Dynamics configuration

Reduces over-customization by clarifying "standard vs exception"

Creates a shared language between IT, partner, and business

Phase 3

Post Go-Live

Increase Value Realization, Adoption, and AI Usage

Accelerate Adoption of Dynamics and AI Agents

Continue to improve by reshaping business processes using Process Mining

Connect the Dynamics system to entire operational model

How business processes are structured and organized across levels



Business Process Catalog Levels

Previous Structure

- L1 – End to end processes
- L2 – Business process areas
- L3 – Business processes
- L4 – Scenarios

New Structure

- L1 – End to end processes
- L2 – Business process areas
- L3 – Business processes
- L4 – Scenarios
- L5 – System process
- L6 – Test case

System Agnostic

Product Specific

<https://learn.microsoft.com/en-us/dynamics365/guidance/business-processes/about-catalog-levels>

Process Catalog – Field Service Example

Framework	Process Example									
L1 – End to End	Service to deliver									
L2 – Process Area	Plan service work				Deliver services			...		
L3 – Business Process	Plan service demand			...	Perform service tasks			
L4 – Scenario/Pattern	Plan service demand using Dynamics 365 Supply Chain Management		Perform service work with Dynamics 365 Field Service	
L5 – System Process	Capture Service Demand Forecast		Execute Service Work Order	
L6 – Test Case	Verify users can create a service demand forecast for a defined period and service type		Verify the work order status updates correctly (e.g., In Progress → Completed)	

Process Catalog – Supply Chain Management Example

Framework	Process Example										
L1 – End to End	Source to Pay										
L2 – Process Area	Manage supplier relationships				Procure goods and services			...			
L3 – Business Process	Discover suppliers			...	Raise purchase requisitions				
L4 – Scenario/Pattern	Analyze supplier risk in Dynamics 365 Supply Chain Management		Manage purchase requisition in Dynamics 365 Supply Chain Management		
L5 – System Process	Access supply risk assessment workspace		Add lines to requisition		
L6 – Test Case	Open supply risk assessment workspace		Add category line		

How the catalog is
represented in Mavim using
four complementary
“trees”



Introduction and Planning Overview



Objectives

Definition of the project's goals and what it aims to achieve.

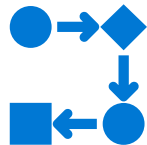


Deliverables

List of the expected outputs and products from the project.

Business Processes

Discussion of the key business processes involved in the project.



Delivery Plan

Outline of the timeline and steps for delivering the project components.



The Business Process Catalog in Mavim

1. Objectives (Goals) 200+ topics

L1 Functional area

L2 Tollgate/Sprint/Project folders

2. Business Process Catalog (How) 12,000+ topics

L1 End-to-end process

L2 Process Area

Process folder

L3 Process

L4 Process activities

Scenario folder

L4 Scenarios

L5 System process

L6 Test case

"How does the organization work"

3. Deliverables (What) 7,000+ topics

L1 Functional area (e.g. Finance)

L2 Functional area (e.g. Accounts payable)

L3 Func. Area (e.g. Supp. management)

L4 Workflows

L4 Reports

L4 Integrations

L4 Configurations

L4 Enhancements

L4 Documentation

L4 Jobs

L4 Migrations

L4 Personalizations

L4 Security

L4 Environment

L4 Infrastructure

L4 Requirements

"What needs to be configured & build"

4. Success by Design Delivery plan (When) 800+ topics

L1 Success by Design phase (e.g. Strategize)

L2 Functional area

L3 Workshop (e.g. Scenario board)

L4 Task

L4 Documentation

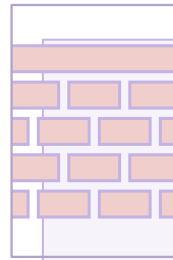
L3 Task

L3 Documentation

"When are activities planned"



Objectives (Goals) — Oak: The Anchor



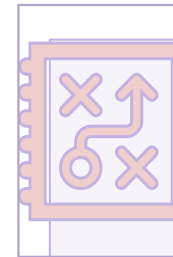
Objectives as Foundation



Measurable Key Results



Strategic Alignment



Project Direction and Success



Types: Executive | Project | Program Increment | Sprint

Business Process Catalog (Why) — Redwood: The Compass



<https://learn.microsoft.com/en-us/dynamics365/guidance/business-processes/about-import-catalog-devops-process-work-item-types>



Deliverables (What) — Maple: The Makers



Deliverables as Tangible Outputs



Traceability and Alignment



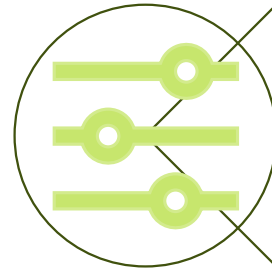
Quality and Execution



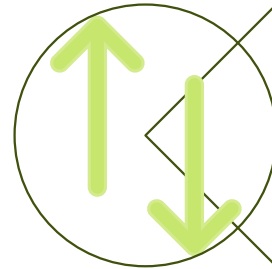
Scope Clarity and Progress

<https://learn.microsoft.com/en-us/dynamics365/guidance/business-processes/about-devops-work-items-deliverables>

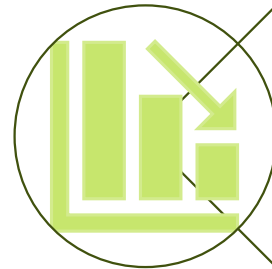
Delivery Plan (When, Who & How) Aspen Grove: The Choreographer



Sequencing and
Visualization



Agile Integration



Risk Reduction and
Predictability

<https://learn.microsoft.com/en-us/dynamics365/guidance/business-processes/about-devops-work-items-other>

Demo in Mavim

Resources and recommendations



Process-focused solution approach best practices

- Start requirements and design workshops from **end-to-end business processes**
- Map scenarios to configuration, integrations, extensions, data migrations, etc.
- Link testing and validation back to **business processes**, not isolated features
- Use the catalog as a **single source of truth** across delivery phases
- Select relevant processes based on **industry and project scope**
- Tailor scenarios and variants to customer needs without reinventing structure
- Connect BPC processes to delivery artifacts (e.g., Azure DevOps)
- Use alongside **Success by Design checkpoints** to ensure readiness

Microsoft Business Process Catalog Resources

- <https://aka.ms/businessprocesstechtalks>
- <https://aka.ms/oneguidance>
- <https://aka.ms/businessprocesscatalog>
- <https://aka.ms/businessprocesscatalogrequests>
- <https://aka.ms/businessprocesscatalogtemplate>
- <https://aka.ms/businessprocesscatalogsubmit>
- <https://aka.ms/businessprocessflow>
- <https://aka.ms/businessprocesscatalogfeedback>
- <https://learn.microsoft.com/en-us/dynamics365/get-started/contribute>
- Reach out to the team: bizprocessguides@microsoft.com

Microsoft and Mavim BPE Resources:

- [Microsoft Business Process Catalog in Mavim Free Preview](#)
- [Success by Design with the Dynamics 365 business process catalog in Mavim - Dynamics 365 | Microsoft Learn](#)
- [Navigate the business process catalog in Mavim - Dynamics 365 | Microsoft Learn](#)
- [Microsoft and Mavim Dynamics 365 Business Talks](#)
- [Unlocking Transformation Synergy: Mavim & Microsoft Process Catalog](#)
- [Mavim for Dynamics Finance and Operations](#)

More Information



Next TechTalk...

Introduction to the Microsoft
Business Process Catalog in Azure
DevOps

Thursday, April 9th

Option 1 – 7:00-8:00am PST

<https://aka.ms/BPETechTalksOption1Join>

Option 2 – 4:00-5:00pm PST

<https://aka.ms/BPETechTalksOption2Join>

<https://aka.ms/BPETechTalksBlog>

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Please take a moment to complete our survey about today's event

<https://aka.ms/BPETechTalksFeedback>

Business Process - Dynamics 365 -
TechTalk Series





QUESTIONS

Dankie

Faleminderit

Shukran

Chnorakaloutioun

Hvala

Blagodaria

Děkuji

Tak

Dank u

Tānan

Kiitos

Merci

Danke

Ευχαριστώ

A dank

Mahalo

תודה.

Dhanyavād

Köszönöm

Takk

Terima kasih

Grazie

Grazzi

Thank you!

감사합니다

Paldies

Choukrane

Aċiū

Благодарам

ありがとうございました

谢谢

Баярлалаа

Dziękuję

Obrigado

Mulțumesc

Спасибо

Ngiyabonga

Ďakujem

Tack

Nandri

Kop khun

Teşekkür ederim

Дякую

Хвала

Diolch



Microsoft Dynamics 365