

Office 365 Network Performance Assessment: Dynamics 365 for Finance and Operations Add-on



Technical Offering for Premier Customers

- *The Office 365 Network Performance Assessment: Dynamics 365 for Finance and Operations Add-on is a service specifically tailored to investigate the impact that the network can have on the user experience*
- *Tests from different locations will help to understand different user experiences.*

Delivery Details

- *Typically delivered using 2 days of Premier time, consisting of time for data collection, and time for reporting and follow up*
- *More days are needed if the customer requires more user cases or locations to be included in the investigation*

Overview

In a world where customers are more and more adopting Microsoft Dynamics 365 for Finance and Operations, one of the biggest challenges is ensuring their network infrastructure is optimised for and suited to this new way of working.

To assist you in achieving these aims and ensuring your users have the best possible experience with their new Cloud-based work environment, Microsoft is pleased to offer the Office 365 Network Performance Assessment: Dynamics 365 for Finance and Operations Add-on.

This service is built on top of the Office 365 Network Performance Assessment, and will investigate the Dynamics 365 for Finance and Operations specific usage of the network to help understand how to baseline and optimize the users' experience.

The delivery also includes reporting on performance and setup to baseline and optimise the solution, helping to proactively prevent any future issues. In addition, this provides your technical staff with a performance baseline and the techniques needed to isolate network performance issues, should they occur in the future.

Benefits

- Built on top on the O365 Network Performance Assessment service
- Explain how Dynamics 365 for Finance and Operations uses the network
- Highlight (and where possible attempt to address) any application issue related to the current infrastructure/configuration
- Baseline current performance which can be used to isolate any future issues

Areas Covered

Highlights

After receiving this delivery, customers will :

- *Have confidence that their network infrastructure is supporting the Dynamics 365 for Finance and Operations users.*
- *Have confidence Dynamics 365 for Finance and Operations traffic is being connected to Microsoft infrastructure in the most efficient manner possible*
- *Minimise the risk of application issues that may be caused by inappropriate network usage*
- *Be aware of any problems or limitations to the network infrastructure, and have guidance to help resolve these*
- *Receive a detailed report that addresses scenarios that are customer specific*
- *Baseline and compare the user experience from multiple locations*

Areas covered by the assessment & report include:

- Network usage specific to up to 5 use cases from up to 3 physical locations
- Qualitative and quantitative analysis of the network traffic specific to Dynamics 365 for Finance and Operations
- Identification of possible bottlenecks specific to Dynamics 365 for Finance and Operations on the customer's physical network

Additional items covered as required:

- Network-related issues caused by improper Dynamics 365 for Finance and Operations customizations
- Latency and Bandwidth checks
- Proxy/Firewall impact on the Dynamics 365 for Finance and Operations users' experience
- Identification of possible bottlenecks specific to Dynamics 365 Retail on the customer's physical network

Up to 5 scenarios are typically performed for up to 3 physical sites in scope, and all such items are documented in a detailed report following the assessment. The report includes information on methodology, analysis, baseline data, and any problem summaries and remediation advice where necessary – however, the main aim of this assessment is to analyse and optimize the underlying network infrastructure in place to reach the Dynamics 365 for Finance and Operations service.