

Dynamics 365 for Finance and Operations: Performance Review

Proactive Operations Program

Duration: 5 days | **Focus Area:** Performance and Scalability

The Microsoft Dynamics 365 for Finance and Operations Performance Review includes a detailed review of your environment to optimize the performance of the application. The review can be used as a proactive service to optimize the system for future increases in users or transaction volume.

It can also be used as a reactive service to alleviate bottlenecks when experiencing poor performance. We can identify current and/or potential issues, and provide recommendations for how to improve performance.

OUTCOMES

Our engineers will walk you through a detailed report that identifies and explains the discovered performance issues and recommendations for improvement.

01

Develop a Plan

Our engineers use application telemetry and manual data collections to identify issues impacting performance.

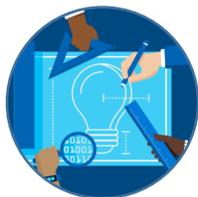
02

Detailed Report

Documented, prescriptive guidance outlining the performance issues and recommendations for improvement.

CAPABILITIES

The Dynamics 365 for Finance and Operations Performance Review service seeks to identify root cause for performance issues via customer interviews and performance data analysis.



OUR EXPERTISE

With deep expertise in Dynamics 365 for Finance and Operations, we can provide industry best practices.



PROVEN METHODOLOGIES

Microsoft uses proven practices, methodology, and innovative tools.

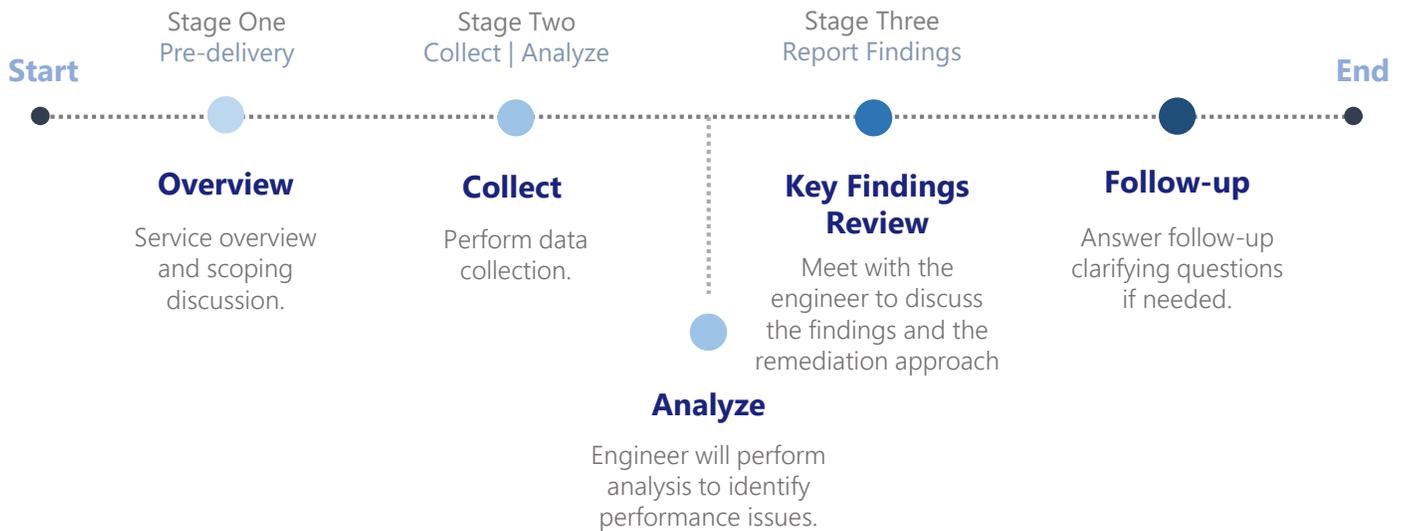


OPTIMAL OUTCOMES

Microsoft Premier Field Engineering services aim to provide the best insights from across the field.

SCOPE

Duration: 5 days



ADDITIONAL DETAILS

Service Scoping

We start by working with you to understand the current performance bottlenecks or areas of concern.

Data Collection and Analysis

Data is collected and reviewed based on the focus areas targeted for optimization. This may include telemetry data, query and index details, application configurations, or application traces.

Recommended Resolutions

Once data from the system is collected and analyzed, the Premier Field Engineer highlights the issues that pose the biggest risk to the system.

Recommended resolutions may consist of changes to application configurations, SQL index changes, changes to how the application is customized, proposed hotfixes, or changes to how the application integrates with other applications. Some resolutions may have a functionality versus performance tradeoff that needs to be discussed.

Deliverables

The deliverables consist of two elements:

- The first is a key findings document that outlines the performance bottlenecks and recommend changes to achieve optimal performance.
- The second component is a close out call where the findings are presented and a Q&A session is conducted.

NEXT STEPS: If you are interested in the Dynamics 365 for Finance and Operations Performance Review service for your organization, contact your Microsoft Account Representative.