

Dynamics AX Assessment

Assessment

Gain valuable insight into the health of your Dynamics AX environment by proactively diagnosing issues and risks.

Key Benefits

- *Reduce support costs by exposing configuration and operational issues before they affect your business*
- *Convenience of a remote delivery means minimal impact on your environment and IT staff*
- *Delivered by a Microsoft accredited engineer*

Overview

The Dynamics AX Assessment is a proactive service delivered by a Microsoft accredited engineer to diagnose potential issues with your Dynamics AX environment. This service is available for a single deployment of Microsoft Dynamics AX 2012, Microsoft Dynamics AX 2012 R2, or Microsoft Dynamics AX 2012 R3 with up to 15 Application Object Server (AOS) servers.

Key Features and Benefits

The Dynamics AX Assessment collects information on the key technology, people, and process areas in your environment and analyzes this information against best practices established from many years of assessing customer environments. Solutions for each of the issues are identified and articulated in the Technical Findings report. All critical and important issues are explained by the Microsoft accredited engineer and a remediation plan is provided as one of the key deliverables.

Focus Areas

The key focus areas for this assessment are:

- Dynamics AX system configuration and settings
- AOS Server settings
- SQL Server and database configuration
- Event logs
- Operating system information and settings
- Operational excellence

Assessment Delivery

The key technology, people, and process areas in your Dynamics AX environment are analyzed against best practices established from many years of assessing customer environments

Key Focus Areas

- *Dynamics AX system configuration and settings*
- *AOS Server settings*
- *SQL Server and database configuration*
- *Event logs*
- *Operating system information and settings*
- *Operational Excellence*

The Dynamics AX assessment is delivered in stages over multiple days. The stages of the delivery are detailed below:

Scoping call: This is a short call to discuss assessment logistics including prerequisites and to coordinate dates for the data collection and close-out meeting.

Data collection: A Microsoft engineer will work with you to collect data from the target environment using an automated tool and collect operational information from the team via a questionnaire. Once the data has been collected, it will be uploaded to Microsoft for analysis.

Analysis & reporting: In the stage of the delivery, Microsoft will review the data and create a technical findings report.

Close-out / knowledge transfer meeting: During the close-out meeting the Microsoft engineer will explain the issues, discuss strategies to remediate, and answer questions.

Deliverables

- Technical findings report
- Knowledge transfer of issues found
- Remediation plan