

Offline Assessment for Dynamics AX

The Most Private Assessment Experience

Gain valuable insight into the health of your Dynamics AX environment by proactively diagnosing issues and risks, reviewing your results locally based on RAP as a Service technology

Key Benefits

- *Complete privacy in which the data remains at your facility*
- *Onsite delivery with a Microsoft accredited engineer*
- *Assessment results available with the offline client*
- *Reduce support costs by exposing configuration and operational issues before they affect your business*
- *Re-assess your environment to track progress*
- *Offline client tool license for one year*
- *Access to best practice updates for one year with an active Premier Support contract*

Overview

The Offline Assessment for Dynamics AX is a proactive service delivered by a Microsoft accredited engineer to diagnose potential issues with your Dynamics AX environment. This service is recommended for customers with high privacy restrictions and compliance processes in which the data must remain at their facilities. This service is available for a single deployment of Microsoft Dynamics AX 2012, Microsoft Dynamics AX 2012 R2, or Microsoft Dynamics AX 2012 R3 with up to 15 Application Object Server (AOS) servers.

What is Offline Assessment?

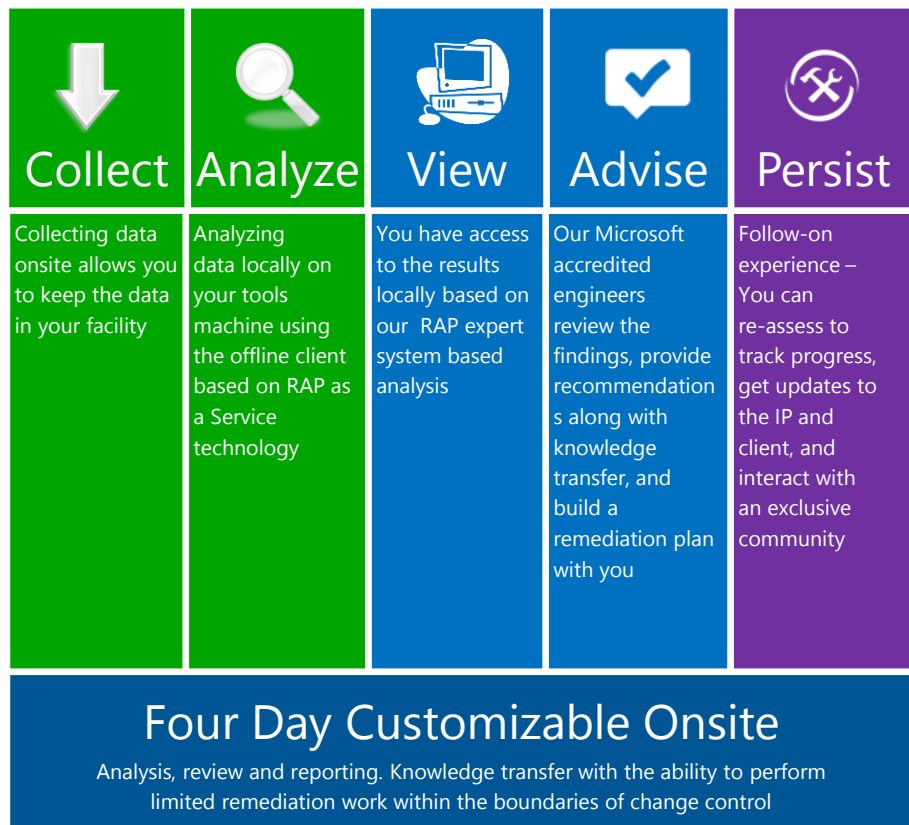
This is a streamline experience to enable you to assess your environment offline maintaining all data at your facility. The data is collected onsite allowing you to maintain privacy and run the assessment on your own schedule. A Microsoft accredited engineer while onsite will analyze the data, review the findings, provide recommendations, focus on knowledge transfer, and build a remediation plan with your staff and your Technical Account Manager (TAM).

Practical Recommendations

The Offline Assessment for Dynamics AX collects information on the key technology, people, and process areas in your environment and analyzes this information against best practices obtained from over thousands of customer assessments. Solutions for each of the issues are identified and articulated in the Technical Findings report. All critical and important issues are explained by the Microsoft accredited engineer and a remediation plan is provided as one of the key deliverables.

Offline Assessment

The key technology, people, and process areas in your Dynamics AX environment are analyzed against best practices established from over thousands of customer assessments based on RAP as a Service technology



Key Focus Areas

- Dynamics AX system configuration and settings
- AOS Server settings
- SQL Server and database configuration
- Event logs information
- Operating system information and settings
- Operational Excellence

Deliverables Include

- Assessment tooling and access to an online portal to download updates
- Regular updates to best practice guidance
- Use of the tools for one year with an active Microsoft Premier Support contract
- Knowledge transfer of issues found
- Remediation plan
- Technical Findings report

For more information, visit: <https://services.premier.microsoft.com>

This datasheet was last updated September 15, 2015. To ensure you have the latest version of this datasheet, check here: http://download.microsoft.com/download/1/C/1/1C15BA51-840E-498D-86C6-4BD35D33C79E/Datasheet_Offline_AX.pdf